

The 10 Killer Questions - Searching For A New Hosting Provider

1. What security measures are in place to specifically protect my server?

2. How can I further secure my site [or server] after my website is uploaded?

3. What type of monitoring do you provide [or suggest]?

4. What is the backup and restore process, how many days are my files available?

5. How long will a full restore of my site [or server] take from backup?

6. If a physical server fails how long will it take to recover my site [or server]?

7. When was the last outage and how long was service down?

8. If there's a major disaster (complete outage), how can I reach you?

9. How can I reach support, and is it common to wait on hold if I call?

10. Why should I choose your company VS another [or specific company]?
